turnitin

Digital Receipt

This receipt acknowledges that Turnitin received your paper. Below you will find the receipt information regarding your submission.
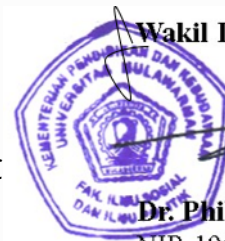
The first page of your submissions is displayed below.

Submission author:	Erfina Ferdinand
Assignment title:	Skripsi Final
Submission title:	ANALISIS KUALITAS PLATFORM E-MA
File name:	SKRIPSI_ERFINA_REVISI.docx
File size:	1.84M
Page count:	104
Word count:	14,801
Character count:	98,220
Submission date:	09-Nov-2021 03:05PM (UTC
Submission ID:	1697601848

ORIGINALITY REPORT

11%

SIMILARITY INDEX

Wakil Dekan Bidang Akademik,

Dr. Phil I Ketut Gunawan, MA.
NIP. 19631222 199002 1 001

ANALISIS KUALITAS *PLATFORM E-MARKETPLACE*

TERHADAP LOYALITAS PELANGGAN

(Studi Kasus: Pengguna Zilingo)

SKRIPSI

Diajukan Guna Memenuhi Persyaratan Memperoleh

Gelar Sarjana Strata I

oleh
ERFINA FERDINAND
NIM. 1702095032

PROGRAM STUDI ADMINISTRASI BISNIS
FAKULTAS ILMU SOSIAL DAN ILMU POLITIK
UNIVERSITAS MULAWARMAN
SAMARINDA
2021