



## Digital Receipt

This receipt acknowledges that Turnitin received your paper. Below you will find the receipt information regarding your submission.

The first page of your submissions is displayed below.

Submission author: Herlinda Arpani  
Assignment title: Skripsi Proposal  
Submission title: PENGARUH KUALITAS PELAYANAN PUBLIK  
File name: Proposal\_Skripsi\_Herlinda\_9\_Juni\_2022.do  
File size: 838.01K  
Page count: 54  
Word count: 7,899  
Character count: 51,951  
Submission date: 17-Jun-2022 11:49PM (UTC)  
Submission ID: 1858610580

### ORIGINALITY REPORT

**33%**  
SIMILARITY INDEX



Wakil Dekan Bidang Akademik,

**Dr. Phil I Ketut Gunawan, MA.**  
NIP. 19631222 199002 1 001

PENGARUH KUALITAS PELAYANAN PUBLIK TERHADAP  
KEPUASAN MASYARAKAT DI KANTOR KELURAHAN SUNGAI  
KAPIH KOTA SAMARINDA

PROPOSAL SKRIPSI

Oleh:

HERLINDA ARPANI  
NIM. 1602015031



ADMINISTRASI PUBLIK  
FAKULTAS ILMU SOSIAL DAN ILMU POLITIK  
UNIVERSITAS MULAWARMAN  
SAMARINDA  
2022