



## Digital Receipt

This receipt acknowledges that Turnitin received your paper. Below you will find the receipt information regarding your submission.

**26%**

The first page of your submissions is displayed below.

Submission author: KALEB BERNARD PATOLENGANENG  
Assignment title: SKRIPSI FINAL  
Submission title: PERAN HUMAS RUMAH SAKIT DIRGAHAYU SAMARINDA DALA...  
File name: SKRIPSI\_KALEB\_TERBARU\_2023.docx  
File size: 3.6M  
Page count: 86  
Word count: 12,501  
Character count: 79,954  
Submission date: 24-Nov-2023 10:39AM (UTC+0700)  
Submission ID: 2237217235

**SIMILARITY INDEX**



Wakil Dekan Bidang Akademik,

Dr. Rina Juwita, S.P., MHRIR  
NIP.198104172005012001

PERAN HUMAS RUMAH SAKIT DIRGAHAYU SAMARINDA DALAM  
MENCAPAI PELAYANAN PRIMA

SKRIPSI

Diajukan Guna Memenuhi Persyaratan Memperoleh  
Gelar Sarjana Strata I

Oleh

KALEB BERNARD PATOLENGANENG  
NIM. 1902056096



PROGRAM STUDI ILMU KOMUNIKASI  
FAKULTAS ILMU SOSIAL DAN ILMU POLITIK  
UNIVERSITAS MULAWARMAN  
SAMARINDA

2023