

## Digital Receipt

This receipt acknowledges that Turnitin received your paper. Below you will find the receipt information regarding your submission.

ORIGINALITY REPORT

The first page of your submissions is displayed below.

Submission author: Oktavia Tri Anggraini

Assignment title: Jurnal

Submission title: FAKTOR PENGHAMBAT EFEKTIVITAS PEI

File name: ejournal\_Oktavia\_Tri\_A\_1902016087\_3.c SIMILARITY INDEX

File size: 173K

Page count: 14

Word count: 2,948

Character count: 20,712

Submission date: 12-Feb-2024 11:15AM UT

Submission ID: 2287697280

**29**%

Wakit Dekan Bidang Akademik,

Dr. Rina Juwita, S.P., MHRIR

MP.198 04172005012001

ISSN 2541-674x, ejournal.ap.fisip-unmul.ac.id © Copyright 2024

FAKTOR PENGHAMBAT EFEKTIVITAS PENGGUNAAN APLIKASI SPAN-LAPORI DALAM PENANGANAN PENGADUAN MASYARAKAT PADA DINAS KOMUNIKASI DAN INFORMATIKA KOTA SAMARINDA

Oktavia Tri Anggraini, Bambang Irawan

eJournal Administrasi Publik Volume 12, Nomor 1, 2024